LandSea Reservation Policy (KM59)

Standard Reservations Policy:

All communications regarding occupancy forecasts, reservations requests, and updates to reservation requests must be sent to: KM59@landseacamps.com, cc: reservations@landseacamps.com, following the below process:

1. Supervisors are responsible for sending a weekly updated 21-day Occupancy Forecast in advanced of all reservations and contractor bookings. Forecasts should include the contractor company name, total number of guests, and anticipated accommodation dates.

2. An official reservation request must be submitted a minimum of 72 hours prior to the guests' arrival using the Reservation Request Form.

3. These emails are monitored daily during desk hours (7:30am – 7:30pm). Any emails received after desk hours may not be responded to until the following day.

Forecasts are imperative to ensure efficient Lodge Operations, appropriate staffing, and sufficient food requirements. Any contractor arriving at camp must have an approved reservation. No-shows and cancellations within 24 hours may be subject to a charge of one night.

Advanced communication regarding ALL reservation requests and occupancy adjustments will assist us in serving you and your team better. We appreciate your cooperation.

Thank-you,

LandSea Management